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SKILLS

- **UX** Wireframing, Prototyping, Mockups, Strategy, Personas, User interviews, Usability, A/B Testing, Affinity mapping, Site/app maps, Storyboards, Automation, Growth Hacks, Virality
- **UI** Web design, Mobile design (Android & iOS), Visual design, Typography, Color theory, Style guides, UI Patterns, Atomic Design Systems, Responsiveness, PSD to HTML
- **TOOLS** Sketch, Adobe XD, Principle, InVision, Zeplin, FullStory, Photoshop, GIMP, Git & GitHub, HTML, CSS, Javascript, Bootstrap, Zapier, Integromat, WordPress, WooCommerce, Google Analytics
- **TEAM** Sprint, Kanban, Documentation

EXPERIENCE

Associate Product Designer

Apr 2019 - Present

BookMyShow

Big Tree Entertainment Pvt. Ltd. Mumbai, India

- India's biggest online movie ticket platform. 2 billion+ page views/month
- Ran A/B experiments & optimised the existing Rewards platform. Improved click rates from 23% to 57%
- Redesigned the WhatsApp Ticket that is sent to 15 million users/month
- Rethought & redesigned the Ratings & Reviews core platform conducted research, added new touch-points
- Designed high conversion landing pages for BMS Ads, Superstar Loyalty Program, & Rewards
- Lessened graphic posters in the system from 11 to 8 variants by simple cosmetic changes, reduced workload of team by 30%
- Ran a pilot test program for Audio QR Ticketing Technology
- Conducted in-field usability tests as ticketing ushers
- Collaborating with a team of 5+ product designers, project managers, engineering, & an illustrator

Sr. Strategist - Creatives

Feb 2018 - Nov 2018

StarClinch

VINSM Globe Pvt. Ltd. New Delhi, India

- India's biggest Artist & Entertainer booking platform
- New UX strategy & redesigned SEO-friendly website increased traffic and conversions from 40 to more than 100 per day
- Used Zapier & Integromat to automate manual menial tasks like drip and transnational email campaigns. Improved team's efficiency by 2x
- Designed a Chrome extension that helped sales team to close deals
- Designed and developed web forms that helped close client deals & update artist information. Improved TAT by 30%
- Collaborated with PMs, graphic designers, interns, & CTO

UI / UX Designer

May 2014 - Mar 2017

Ubinext

Ubinext Software Pvt. Ltd. Gurgaon, India

- Managed all design operations, created graphic assets, incorporated branding, and did UI/UX of web and mobile interfaces while collaborating with front-end and back-end engineers.
- Designed InfraStitch app which made daily tasks in the power sector easy to do while on the go

EDUCATION

Bachelor of Technology, Computer Science

2010 - 2014

Guru Gobind Singh Indraprastha University

Delhi, India

ONLINE COURSES

- Human Computer Interaction
 UC San Diego via Coursera
- Building Mobile Experiences

 MITx via edX
- Android & Web Design
 Vanderbilt University via Coursera
- Gamification
 UPenn via Coursera

AWARDS & LEADERSHIP

- Toastmaster by passion. Served as District Webmaster for District 41 (North & East India, Nepal, Bhutan & Bangladesh), 2019
- Winner, Club Speech Evaluation Contest, 2017
 Area El, District 41, Toastmasters International
- Speaker, Guru Tegh Bahadur Institute of Technology, Delhi
- Competent Communicator, Advanced Leader Bronze Toastmasters International
- Honored as an edX achiever at the first edX and MITx New Delhi meetup
- Public Relations Trainer at Division C, F, G Club Officers Training
 Trained three groups of 15+ club VP PR officers about design,
 branding & PR strategy

Detailed projects & case-studies in portfolio: www.singh.am